

Palisades Mastercard Online Banking User Guide



www.palisadesfcu.org
800-438-7415

You can now access your Palisades CU Mastercard credit card information with your other Palisades accounts and loans through online banking!

1. Login to online banking at www.palisadesfcu.org.

ONLINE BANKING

Username

[Sign up for Online Banking](#) | [Online Banking Guide](#)

2. On your “Account Summary” screen you will see your Mastercard listed under “Loans & Credit Cards”. This is a live summary of your card information (available balance, balance, minimum amount due and due date)

Loans and Credit Cards					
Actions	Account	Type	Number	Available	Balance
	MasterCard Platinum EMV make payment - \$0.00 due 4/22/2017	Credit	XXXXXXXX01000073	\$200.00	\$0.00

3. Click on make a payment and you will be taken to the credit card portal where to make a payment and access all of your credit card information.

Loans and Credit Cards					
Actions	Account	Type	Number	Available	Balance
	MasterCard Platinum EMV make payment - \$0.00 due 4/22/2017	Credit	XXXXXXXX01000073	\$200.00	\$0.00

View Transactions

You can view transactions by clicking on the card description.

Transaction History		Credit : MasterCard Platinum EMV XXXXXXXX01000073		Balance : \$0.00		
Payment: \$0.00		Next Payment Date: 4/22/2017		Payment: Payment / eStatus		
Last Payment Amount: \$63.71		Last Payment Date: n/a				
Options Switch Account Print Add Transaction						
Actions	Description / Notes	Date / Age	Flags	Category	Merchant	Amount
April 2017						
	AN ADJUSTMENT TO YOUR ACCOUNT	4/6/2017 3 days ago		None	none	\$7.50
	AUTOMATIC PAYMENT - THANK YOU	4/3/2017 6 days ago		None	\$	\$63.71

View Credit Card Portal

You can access the credit card portal to make a payment or access more information by clicking on "Payment/eStatus"

Transaction History		Credit : MasterCard Platinum EMV XXXXXXXX01000073		Balance : \$0.00		
Payment: \$0.00		Next Payment Date: 4/22/2017		Payment: Payment / eStatus		
Last Payment Amount: \$63.71		Last Payment Date: n/a				
Options Switch Account Print Add Transaction						
Actions	Description / Notes	Date / Age	Flags	Category	Merchant	Amount
April 2017						
	AN ADJUSTMENT TO YOUR ACCOUNT	4/6/2017 3 days ago		None	none	\$7.50
	AUTOMATIC PAYMENT - THANK YOU	4/3/2017 6 days ago		None	\$	\$63.71

The first time you access the portal, you will be prompted to enter your name and e-mail address. After that, you will need to review and accept the Terms and Conditions to continue.

Registration

Great News! We have created an updated site that will provide you with quick and easy-to-use features to access your credit card information. In order to take advantage of these changes, you will need to register the first time you access the new site. It's easy! Simply complete the information below. For added security, you may be required to answer security questions. Please contact the number on the back of your card if you have any questions.

* Required

Name on Card *
Exactly as it appears on the card.

Profile Email Address *
Example: psmith@email.com

Verify Profile Email Address *

Landing Page:

Registration

To view your credit card account information online, research your transaction history, and much more, you will need to register. Please complete the information requested below.

* Required

Terms and Conditions

Terms and Conditions for Website Use

These terms and conditions apply to all users ("you" or "your") of Palisades Credit Union cardholder website ("the Site") and you understand that by accessing this Site you agree to be bound by them. Please note that the products and services provided by Palisades Credit Union may be subject to separate terms and conditions.

Although we have taken all reasonable care to ensure that the information provided on this Site is accurate, we give no warranties of any kind, express or implied, with regard to the accuracy, timeliness or completeness of any such information. This Site may also contain some material provided by third parties and we accept no responsibility or liability for the accuracy of such material, whether in contract, tort or otherwise.

Opinions and any other content of the Site are provided by us for your personal use and informational purposes only. They are subject to change without notice.

This Site does not contain information that is intended to be investment, legal, tax or other advice and should not be relied

I Accept the Terms & Conditions *

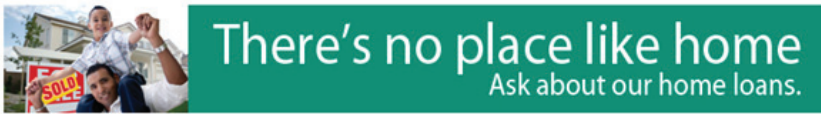
Print

View Statements & Transactions

To view statements, transactions, or to sign up for estatements, click on "Statements & Activity"



Account Home **Statements & Activity** Payments Services



Statements & Activity

Here you'll find all your account information regarding your statement and your transaction activity.

View Services

To manage cards, report your card lost or stolen or view rewards, click "Services".



Account Home Statements & Activity Payments **Services**



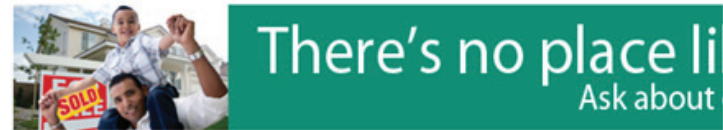
Services

Make Payments

To view or make payments click on the "Payments". You can make one-time payments, set up automatic payments or view our payment address. If you use your Palisades CU savings or checking account to pay, enter our Routing # 221979101.



Account Home Statements & Activity **Payments**



Make a Payment

One-Time Payment Automatic Payments Payment Address